



Contact: City of Wayne Fire Department for more information, 734-722-1111

Business Safety Tips Fire Extinguisher Scams

The Wayne Fire Department has become aware of a scam being perpetrated on area businesses related to the inspection and servicing of fire extinguishers. Individuals arrive on site and announce they have come to inspect and service the fire extinguishers. Be aware of the following:

They have not been called or contracted to perform the service by The Wayne Fire Department.

- They will often arrive on site during a time when the business owner(s) most likely will not be present or available, i.e., on weekends, holidays, after normal working hours of 8:00 am to 5:00 pm, etc.
- They will often present themselves as being with the Fire Department in some capacity and may even produce or display a badge as enforcement authority.
- After performing “the service”, payment is demanded prior to leaving the premises.
- They will often be very intimidating in actions or speech but have never been known to physically assault anyone.

In an effort to reduce your vulnerability to such a scam, The Wayne Fire Department is recommending the following:

- If there are any questions, do not hesitate to contact the City of Wayne Fire Department at any time. Personnel are on duty to answer your questions, 24-hours, everyday. Contact the Fire Department at 734-722-1111.
- Educate all employees of the potential for such scams.
- Refuse all unannounced solicitations for such service(s).
- Pre-establish and contract a reputable company and have an annual inspection schedule for extinguisher service.
- Make payment for services rendered only through proper billing procedures between the servicing company and the business. It is not recommended to make immediate payments in either cash or cashier's check.
- Should the business and/or employee(s) feel threatened in any way, call 911 immediately for police assistance.

The Wayne Fire Department does not service fire extinguishers. Further, there is no monetary charge or cost involved in the inspection of fire extinguishers by the Wayne Fire Department. All of our personnel are courteous in the execution of their inspection responsibilities and have proper credentials for identification and will be in uniform. Inspections will usually be made between the hours of 8:00 am and 5:00 pm, Monday through Friday. However there may be times when inspections will be done outside of these times. If there is ever a question concerning the legitimacy of an inspector, please feel free to contact The City of Wayne Fire Department at 734-722-1111.

While a list of reputable fire extinguishers servicing companies is available on request, The Wayne Fire Department will never contact, contract, order or request any private company to perform any fire extinguisher service. That is the responsibility of the business owner(s). If you have any questions in reference to this issue, please do not hesitate to contact the Fire Marshal's office at 734-722-1111.